

# How Durham County EMS switched from paper to an online solution and used data to improve their EMS-FTEP.

County of Durham, NC  
**CASE STUDY**



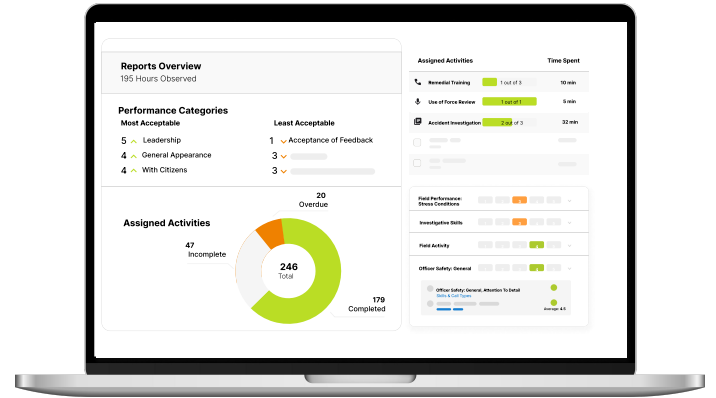
## CHALLENGE ONE

Scattered documentation made it time-consuming and challenging to monitor trainee progress. FTOs had difficulty locating previous records to close trainee competency gaps.

### ✓ OUTCOME

**Instant access for both the trainee and FTO for real-time feedback.**

Eliminating paper forms allowed FTOs to focus on training. All training records are in one place, giving FTOs instant access to the information needed to prepare trainees for success.



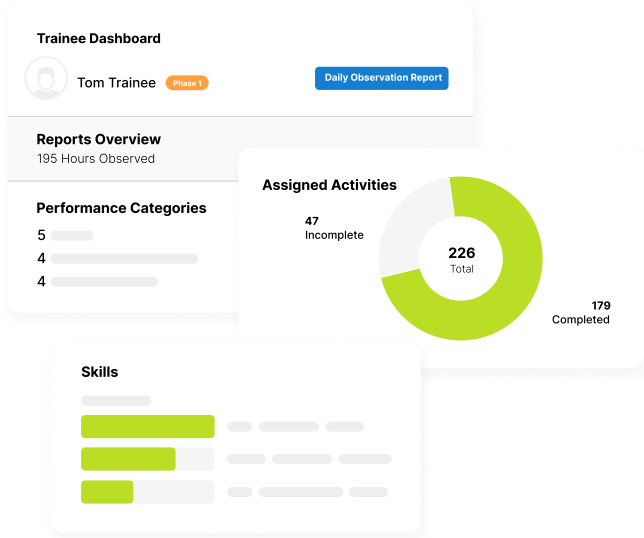
## CHALLENGE TWO

Paper forms and manual data tracking made it nearly impossible to identify areas for program improvement. Excessive paperwork burdened staff, leaving little time to address trainee needs or improve the program.

### ✓ OUTCOME

**Durham County EMS can focus on continual program improvement.**

Auditing documentation for compliance is now just a few clicks away. Enhanced reporting allows the FTEP supervisors and FTEP coordinator to focus on making program improvements.



“PowerReady helps us protect our trainees, our organization, and the public.”

**Sara Houston, EMS-FTEP Coordinator**  
County of Durham, NC